

Quality Management Policy

The management of the BRC is committed to the ultimate goal of operating a safe, environmentally aware and profitable organisation that generates sufficient resources for sustained growth.

This goal can only be achieved if customers are provided with the products and services they need, when they need them, at a price which is perceived as good value and if the company successfully manages its processes in a safe, systematic and efficient manner at the same time as minimising any effects on the environment.

The company shall;

- implement and maintain a quality management system that meets the requirements of BS EN ISO 9001.
- develop and implement systems that ensure compliance with specific customer requirements.
- develop and implement systems that ensure compliance with all regulatory requirements and recognised standards, including industry specific quality schemes.
- focus the company's processes on achieving the customer's needs.
- integrate and optimise each process to eliminate all inefficiency and waste.
- strive to identify, understand and unceasingly chase out the sources of error.
- seek to reinforce the sense of pride in the standards of work of all employees.
- seek to continually improve the effectiveness of the quality management systems in order to achieve value to the customer.

This policy sets out a framework for establishing and reviewing specific quality objectives for company. This policy and the associated quality objectives shall be reviewed by the BRC management at periodic intervals.



John Collins
Managing Director

July 2014